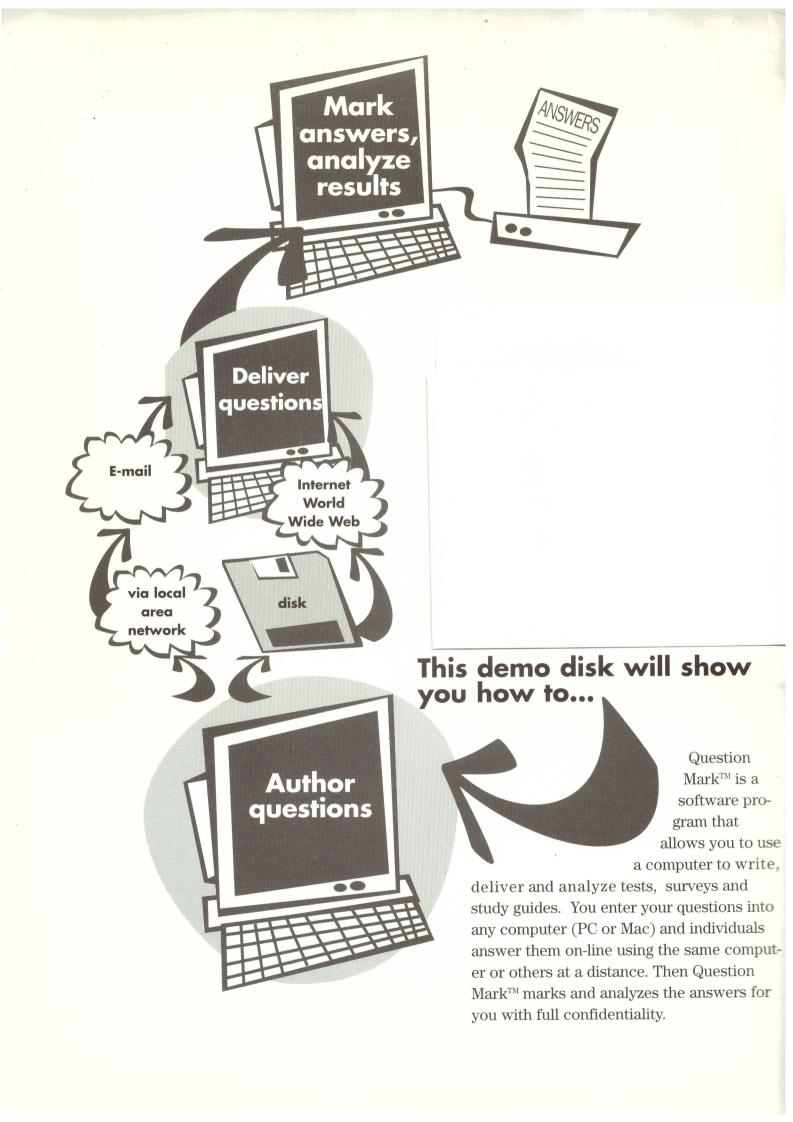


Question Mark Surveying and testing software





·P·R·E·S·E·N·C·E·

Presence Corporation 5 Hillandale Avenue

Stamford, CT 06902-2800 Tel: (800) 863-3950

(203) 358-3950 Fax: (203) 358-3944

(800) 339-3944

resence Corporation provides distribution and support services for vertical market technologies used in education, training, banking and other fields. We provide an electronic front door to facilitate our customer support services. These include toll-free "800" access to real people and fax communi-

cation, an electronic bulletin board, voice mail and electronic mail.

software selection and installation.

Presence

CORPORATION

Clients have access to a wide range of talents, both in-house and through our business partners. Our sales and technical support staff have indepth knowledge of our products and provide complete back-up services to clients as well as expert guidance in

Telephone support, customization, programming, installation and other services combine to provide clients with complete care from product selection to installation and implementation.

Presence has clients from a wide range of industries and the world of education. These include banking, manufacturing, insurance, accounting, health care, primary and secondary schools, colleges and universities. Our customers are using Question Mark™ for a variety of applications including conventional tests and study guides, sales team evaluations, government skill standards exams, employee attitude surveys, preliminary job interviews, product knowledge surveys and on-the-job training. They include:

- A major bank which uses Question Mark $^{\text{\tiny TM}}$ to test trainees at the end of a distance learning course
- ullet A university where language students use Question Mark for study guides as well as formal tests
- \bullet Power stations where Question Mark $^{\text{\tiny TM}}$ tests ensure that staff understand safety procedures
- A large health insurance company whose Human Resources department uses Question Mark[™] for questionnaires in connection with exit interviews.